Northern Powergrid

Supporting Vulnerable Customers and Communities

The session was run by Northern Powergrid’s Social Responsibility Manager – Katherine Harris

Katherine is responsible for the following areas of the business:

* Education
* Volunteering
* Community

**All information from the session will be made available on the Northern Powergrid website in a dedicated *Powergrid Care Section.***

Aim of the session:

* Identifying ways to share resources
* Exploring ways to promote Northern Powergrid’s Priority Services Register
* Introducing Northern Powergrid’s Community Fund

Priority Services Register

Northern Powergrid have identified that Power outages are usually manageable if they last less than 3hrs. 3-6hrs becomes more challenging and 6hrs onwards can cause significant issues for residents.

The Priority Services Register identifies those people in the community that may require further assistance if they lose their electricity for a prolonged period of time. This may include for example; the provision of hot meals, provision of generators or payment for taxis to transport people to a relative during a disruption.

Northern Powergrid currently have 26 categories used to identify vulnerable people.

These include:

* Households with members over the age of 65
* Households with children under 5
* Households with people with disabilities
* Households with people with chronic medical conditions
* Households that have experienced temporary life changing events such as bereavement

Amongst others…

Members can sign up through the website: northernpowergrid.com/care

or by Contacting the Powergrid Care Team on 0800 1692996

Northern Powergrid’s Community Fund

Northern Powergrid’s Community Partnership Fund is now live and applications can be submitted via <http://www.communityfoundation.org.uk/group_grant/supporting-range-energy-related-projects-across-region/>.

The closing date for applications will be 31st January 2018 and winners will be announced in March.

Grants of £1000-£10,000 will be awarded.

Grants are awarded to fund projects or start-up costs and all applicants will be offered access to Northern Powergrid training sessions.

Applications will be welcomed in relation to a wide variety of criteria.

This includes but is not limited to:

* Energy generation
* Alleviating Hardship/Fuel Poverty
* Community Resilience
* Education
* Promoting the Priority Services Register